



Domestic Violence Incentive Support Payments Frequently Asked Questions

What support payments are available?

Support payments towards the cost of travel and accommodation to attend the nominated training programs are available for eligible participants until the end of June 2009.

Can I receive payments before I attend the workshop?

Support payments will be paid retrospectively. Application packages will be available at the training workshops. Payments will be processed within 30 days of receipt of completed forms with accompanying supporting receipts.

Are all participants eligible for support payments?

Participants must be currently employed in a general practice or Aboriginal Medical Service which is participating in the Australian Government Practice Incentive Program (PIP) and located in a rural or remote location in a RRMA 3-7 area.

Support payments to assist with travel and accommodation costs are available for participants who are required to travel 20 kilometres or more to the nearest training program.

Attendance at the training must be supported by the participant's employer.

Participants must be an Australian Citizen or permanent resident in Australia. Practice nurses must be currently registered or enrolled in the state or territory in which they work. Aboriginal Health Workers must have completed an approved training program for Aboriginal Health Workers at Certificate III level training or above.

What documentation will I require to claim the support payments?

All claims for support payments for travel and accommodation must be accompanied by receipts or tax invoices.

Applicants will also be required to provide:

- a signed support statement from the participant's employer to their attendance at the training program
- a certified copy of a practicing certificate issued by the relevant registration board in the state or territory of practice (Registered [Division 1] and Enrolled Nurses [Division 2])
- a certified copy of academic qualification at Certificate Level III or above in Aboriginal and/or Torres Strait Islander Health Worker from a recognised training institute. (Aboriginal Health Workers)

Applicants may also be required to provide the following information as part of an audit process:

- proof of current employment in a practice located in a RRMA 3-7 location that is participating in the PIP, verified by the practice manager or their delegate as true and correct and

- proof of Australian Citizenship through a certified copy of a birth certificate, naturalisation papers, a current Australian Passport or evidence of permanent residency.

Who can I contact for further information on support payments?

Enquiries regarding support payments should be forwarded to Julie Porritt, Principal Adviser for Nursing in General Practice email jporritt@agpn.com.au or phone (02) 6228 0800.

Where can I find further information on the training workshops?

Further information on the training workshop can be found on the Lifeline website at http://www.lifeline.org.au/learn_more/lifeline_training_and_education/rto_training/divert

How do I know if my practice is entitled for PIP payments?

Further PIP eligibility information can be found online at www.medicareaustralia.gov.au/pip or pip@medicareaustralia.gov.au or by calling 1800 222 032.